

TOM HEPBURN

SENIOR UX DESIGNER

[.linkedin.com/in/tom-hepburn-a4a3298](https://www.linkedin.com/in/tom-hepburn-a4a3298)

hep@tomhepburn.com

708-415-7940

CAREER SUMMARY

Senior UX Designer, whose passion is to “be” the user. The goal is to help make the users experience pleasant, productive and to simplify the process as much as possible.

Goals accomplished by doing the following:

- Research
- User interviews
- Journey Maps
- Agile Methodology
- Wireframes
- Interactive Prototypes
- Usability Testing
- Work with Developer
- Communicate with stakeholders

EDUCATION

The School of **The Art Institute of Chicago**
Bachelors of Fine Arts
Graduated 1996

TOOLS

UX

Axure
Sketch
InVision
Zeplin
Adobe XD
Balsamiq
Visio

Visual

Photoshop
Illustrator
Dreamweaver
Power Point
Hand Coding HTML/CSS

Researching

Nielsen Norman Group
Accessibility guide - WCAG 2.0
UX Planet
Google Material Design
Don't Make Me Think (book)
Mobile Flrst (book)

PROFESSIONAL EXPERIENCE

Uline / UX Designer

12/17 - present

- Internal applications
- Created new workflows
- Produced interactive prototypes
- Designed new dashboards, launchpad, and reports
- Conducted User testing
- Maintained Style Guide

United Airlines / UX Designer (contractor)

8/16 - 12/17

- Internal application for engineers setting costs
- Creating new workflows
- Producing mockups to be consumed by Developers
- Updating current screens with better components

Bank of America / UX Designer (contractor)

4/16 - 8/16

- Integrated a Bank of America application within Excel via a plugin.
- Worked on User Roles
- Producing mockups to be consumed by Developers
- Updating current screens with better components

Chase Bank / UX Designer (contractor)

12/14 - 4/16

- Application for corporate bankers
- Creating new workflows and concepts
- Creating and maintaining our style guide
- Proposing new interactive prototypes to up to 40 stakeholders
- Ensuring a AA rating for accessibility standards

Media Ocean / UX Designer

11/10 - 8/14

- Application for media managing software used by Advertising
- HTML/CSS work to white label app for customers
- Design look and feel for Media Bank's DSP

Trade Monster - Option Monster / UX Designer

1/07 - 11/10

- Start up company creating an options trading platform
- Built from scratch one of the first online trading platform
- Designed look, feel, and layout for this new application
- Created (with animation and audio) the Trading Help System
- Worked on website and marketing department and application

Please contact me for more current work. Some companies have highly sensitive personal and financial information and restrict access to examples for security reasons.